

SECURE AND RELIABLE ACCESS TO IMAGES AND REPORTS

San Radiology and Nuclear Medicine are utilising Medical-Objects to deliver our electronic reports via Australia's fastest **secure point-to-point messaging network**. To receive reports electronically, you will need to have the Medical-Objects download client installed. The Medical-Objects software and helpdesk support is provided to your practice free of charge.

Medical-Objects software is used by more than 40,000 health professionals Australia-wide, and is compatible with most practice management software such as Medical Director and Best Practice and includes Windows and Mac operating systems. If you have no practice management software, Medical-Objects can also output reports in a PDF format to a directory of your choice.

WHAT IS REQUIRED?

STEP 1: Please complete the attached setup request form and return to Medical-Objects by fax or email (details are provided on the form).

Note: If you are already using Medical-Objects at your practice, please complete and return the form to allow Medical-Objects to update the registered providers at your practice.

STEP 2: A Medical-Objects technical officer will call you to schedule a mutually agreeable time with your nominated staff member to install the program using remote Internet access. This process takes approximately 10-20mins. Alternatively, Medical-Objects can supply set-up instructions to your nominated staff member to perform the installation for you.

Note: Medical-Objects technical support can perform the installation without interruption to your operations.

On completion of the installation, Medical-Objects will send you an information pack that contains an introductory letter and technical support details. The Medical-Objects helpdesk can be contacted via telephone on (07) 5456 6000 or email helpdesk@medical-objects.com.au.

HOW DO I ACCESS IMAGES?

Once you complete the set-up to receive reports into your practice management system, you will notice a hyperlink with each report which when opened will automatically direct you to a webpage to view the relevant images.



Should you have any queries or require any further information from San Radiology and Nuclear Medicine, please do not hesitate to contact Jenny Wright (PA to San Radiology and Nuclear Medicine Director - Operations) on (02) 9480 9836 or email jenny.wright@sah.org.au.